



# ETHICAL CODE





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#### **1. OWNERSHIP DECLARATION**

This Code of Ethics is the property of LS FIRE

No reproduction, even partial, by any means is permitted unless duly authorized written by LS FIRE.

#### 2. ISSUEAND VALIDITY OF THE CODE OF ETHICS

The present **Ethical code** it is prepared by the QM based on the indications of the AU who provides subsequent verification and approval.

Therefore, this Code of Ethics is to be considered valid only when the signatures of the AU are placed for verification and approval.

No changesto the Code of Ethics may be made if not expressly approved by the AU.

Any version of the Code of Ethics that does not conform to the one signed by the AU is not considered valid and expressly prohibits use.

#### **3. DISTRIBUTION OF THE CODE OF ETHICS**

This Code of Ethics is delivered in a controlled form and in a copy compliant with the version in force personally to all personnel (internal and external) of our Company who sign for receipt and acceptance in order to certify both its effectivenessdelivery, and the actual commitment to its total application.

In case of the inclusion of a new resource, the delivery of this Code of Ethics is carried out at the same time as the signing of the documents certifying the start of the collaboration, while in the case of an update the delivery concerns all staff.

Finally, the QM ensures that the updated version of the Code of Ethics is always available on the institutional website of our Company, protected from any form of manipulation and/or modification, for all those who, externalto our Company, are interested.

To about, in particular, all Customers and Suppliers are made aware of this Code of Ethics and the related consultation methods so that they know our behavioral rules and therefore what behaviors they should expect from us and what they should adopt in our comparisons. This is for the purposes of relationships characterized by lawfulness, correctness, transparency and mutual respect.

#### 4. DISCLOSURE OF THE CODE OF ETHICS

It is the responsibility of the QM to illustrate this Code of Ethics in order to fully disclose its contents.

In this regard, the QM provides personalized training sessions in the case of new resources and organizes at least one annual training session to remind all staff of the contents of this Code of Ethics and on the occasion of any updates to it.

Finally, it is the QM's responsibility to provide extraordinary training sessions should situations arise from which behaviors that do not comply with this Code of Ethics emerge.



## **5. APPLICATIONOF THE CODE OF ETHICS**

All the staff of Our Company is required to implement behaviors that comply with this Code of Ethics.

No exceptions to the application of this Code of Ethics are permitted.

Any situation of any nature that represents a threat to the application of this Code of Ethics, as well as any proven failure to apply it, must be promptly reported to the QM for the actions of the case.

Furthermore, all staff can contact the QM for any clarification, doubt, uncertainty and for any reporting of real and potential conflicting situations with what is contained in this Code of Ethics. In particular, if you become aware of a violation of the law or of this Code of Ethics, you have the obligation to report it to the QM who, to the extent possible, takes care to keep the report confidential.

Those who violate this Code of Ethics are subject to disciplinary measures, up to the extreme condition of dissolution of the collaboration contract, and, if necessary, to reporting to the Judicial Authority. In particular, it is considered a serious violation of presenting the Code of Ethics to threaten or retaliate against other Persons who have reported a problem covered by this Code of Ethics or who have behaved in compliance with the provisions of the same.

#### 6. GENERAL CONSIDERATION

Our Company is committed to ensuring thatall of us, at all levels, scrupulously and diligently respect the laws and regulations, in the name of ethically correct behavior, promoting the culture according to which success is not the result of unethical behavior and that the same must also be pursued in compliance with environmental and social sustainability, gender equality, inclusion, of the absence of discrimination of any nature and type and through the fight against any type of discrimination and actions of physical, verbal and digital abuse (harassment).

This represents a commitment that we solemnly intendassume towards the Institutions, Consultants, Customers, the Community, Our Members, and towards ourselves.

This Code of Ethics therefore establishes behaviorsnecessary to pursue the above stated.

The foundation of this Code of Ethics is to always act with the utmost lawfulness, honesty, professionalism, correctness, education, integrity, impartiality, independence, transparency and respect for everything and everyone without any form of discrimination f any nature and type.

This can be achieved if on the one hand we respect all laws and regulations in force and on the other if we treat all Peoplewith whom we interact or who use our services, with the utmost honesty, the utmost respect and the utmost consideration and attention, the same that we would like to be reserved for ourselves, and that success never suffocates our commitment to behave correctly.

We must pay particular attention to committing ourselves to effectively, efficiently and concretely pursue environmental and social sustainability, gender equality, inclusion, the absence of discrimination of any nature and type and the fight againstany actions of physical, verbal and digital abuse (harassment) and for which our Company is committed to ensuring the resources necessary to counteract any type of stereotype.

Therefore, we all have the full responsibility to act in accordance with this Code of Ethics, respecting its dictates to the letter and making its spirit our own, and for this purpose we believe it is essential to invite everyone to commit



to:

- > to the policy on "zero tolerance" towards any act of corruption or any attempt to encourage behaviorunlawful and/or discriminatory in the exercise of their functions and activities or which in any case may compromise the impartiality and integrity of the conformity certification activities;
- to the objectives of gender equality, inclusion, the absence of discrimination of any nature and type and of any type ofabuse, harassment or aggression, or any form of violence, providing in this regard an adequate methodology for anonymous reporting of this type of event to protect the staff who report it;
- > to the constant use of language and communication that is as kind and neutral as possible;
- > to contrast gender stereotypesas a rigid set of shared and socially transmitted beliefs, on what the behaviors, roles, occupations, traits and physical appearance of a person are and must be, in relation to their gender.

We are also obliged to report any infringements of the laws and regulations in force and of this Code of Ethics of which we become aware.

The application of this Code of Ethicsit must inspire the utmost trust and credibility towards us and in ourselves, as well as a profound respect for who we are and how we do it.

Our reputation is a priceless value and we must defend it with the utmost commitment. Take on behaviorsresponsible and sustainable is the best guarantee we can implement.

## 7. FOUNDATION PRINCIPLES OF THE CODE OF ETHICS

## 7.1. PrinciplesEthics in Relational Relationships

Everything we do is based on relationships. Therefore, our Code of Ethics begins by establishing the ethical principles with which we must maintain these relationships, both internal to our Organization and external.

At all times and in all circumstances we must treat People, without any exclusion or discrimination of anyonelike, with the same respect we would demand for ourselves.

We must therefore commit ourselves to knowing how to dialogue, expressing our ideas and opinions without presumption, arrogance or discrimination, but above all we must know how to listen with the utmost attention and openness to analyze and evaluate the ideas and opinions of others without preconceptions of any nature or type.

We believe that the foundation of healthy relationships is not to be influenced in any way by prejudices and/or stereotypes, such as race, sex, nationality, ethnic or territorial affiliation, religion, educational qualification, sexual orientation, age, disability status, hierarchical position within the Organization or its level of classification.

No improper actions of any kind, whether verbal, digital, psychological or physical, must be taken in connection with these conditions and any type of discrimination, harassment, threats or retaliation is absolutely prohibited. Offensive jokes, comments, jokes or other remarks may also be considered harassment. Unwanted sexual advances, requests for sexual favors, or offensive physical contact are also illegal and prohibited by our policy.

We must commit to relating exclusively on the basis of what our interlocutor is able to express and therefore on the basis of his actual skills, qualifications and performance. At the same time we must commit ourselves to paying attention to the language used, which is as kind and neutral as possible.



Finally, we must not overlook that our reports are often based on information reported in documents of various types and with different supports and therefore we must strive to ensure that such information is complete and accurate, clear and free of ambiguity. This obviously applies especially to financial, commercial, technical and legal information.

## 7.2. Ethical Principles in the Promotion and Sale of our Conformity Assessment Services

When promoting and selling our conformity assessment services, we must convey to our potential customers only our actual capabilities, without ever making any promises that we are unable to keep, especially if these can help us gain advantages over the competition, which therefore he would have every right to discredit us.

Customer trust must not benever disappointed, as well as his needs and expectations. But it would be serious if these expectations were made more demanding as a result of our promotional approach not being consistent with reality and with what we are actually able to offer. In particular, in the promotion and sale of conformity assessment services, the Customer must never have expectations about the successful outcome of inspections and tests.

Therefore, in the promotion and sale of our conformity assessment services, we must always operate correctly and not engage in behavior that is contrary to the law, harmful to the Customer and to our own reputation.

Therefore, we have the obligation to verify that our promotional, advertising or sales information, in any medium and proposed in any form, is complete, clear, unambiguous or misleading and is truthful and transparent.

Furthermore, we must not take any action towards our Customers that could cause us to acquire improper competitive advantages.

Finally, we must not denigrate the services of the Competition, nor must we maintain relationships with Competitors whomay damage customers and the rules of the free market. We carry out the same search for new markets or business areas with the utmost respect for those already operating in them, concretely highlighting the goodness of our services, rather than denigrating those of the competition.

## 7.3. Ethical Principles in the Provision of our Conformity Assessment Services

In providing our conformity assessment services we must strive to fully comply with the commitments and contractual agreements entered into with Customers, together with a profound respect for the Institutions and the Community, aware of the delicate role we play.

Any variation or modification to the possibility of complying with these commitments and contractual agreements must be promptly communicated to the Customer, involving him in the choice of the solutions to be implemented, awaiting the necessary exceptions to the contractual requirements and the approval of the agreed solutions.

It is necessary to avoid in every way that the Customer receives surprises, even if they may seem aimed at increasing his satisfaction.

To this we add our commitment to carrying out conformity assessment services in accordance with applicable laws and regulations and with the utmost diligence. No exceptions are permitted in compliance with applicable laws and regulations.



In this regard, it is important to rigorously adopt integrity, impartial and independent behavior in the provision of conformity assessment services and strictly abstain from carrying them out if situations arise that maycompromise full compliance.

With respect to the Competition, we are committed to respecting the intellectual property rights of others and not violating patent, copyright or trade secret laws.

## 7.4. Ethical Principles in Relationships with Suppliers

In relationships with Suppliers, we must commit to maintaining partnership relationships with them, in the awareness that they existan integral part of our processes and that relationships based on mutual respect benefit us both.

The relational approach must therefore be based on the principles of co-makership for the purposes of mutual benefit: the Supplier must notapproached within a conflictual dynamic, but on the contrary it must be put in a position to give its best, to ensure maximum satisfaction for everyone.

No improper action must therefore be taken towards them to acquire benefits, both on a personal level and at the level of our Company, nor in any way should we make people believe that their supplies and/or services could befavored if accompanied by actions aimed at compromising our moral integrity and our independence and impartiality of judgment.

Finally, we undertake to review the rules of business conduct of our Suppliers, so as not to engage in behavior that conflicts with those of the Suppliers themselves.

# 7.5. Ethical Principles in the Protection of Health and Safety at Work

The protection of our health and safety in the workplace, also for the third parties we host in our offices as well as for the community, is an imperative that our company has always pursued, being without a shadow of a doubt the most important aspect of our professional life together with maintaining our job.

No success can be considered such if, in order to achieve it, the protection of one's own health and that of the community is ignored. Success must be fully sustainable with our health and safety.

Furthermore, we do not intend to acquire any competitive advantage over our competitors by skimping on economic resources infrastructure for the protection of health and safety at work.

In recent years, legislation and regulations regarding health and safety at work have progressed greatly, but nothing is sufficient if we do not acquire firsthand the full awareness of adopting diligent behavior to protect our health.

Consequently, first of all we must respect the laws and regulations in force, looking at them not in a negative way, as if they were limitations on our free action, implementing what our Company has established for this purpose in terms of behavior and personal protective equipment, and secondly, but no less importantly, increase our sensitivity to identify any situations at risk for our health and safety and act with the utmost attention and caution while waiting for them to be subject to adequate evaluation. In this case, prevention must come firstour way of acting safely for safety.

We therefore always remind ourselves and our colleagues to apply the established rules and to act with the utmost attention and to report new situations or situations that may compromise the full implementation of the rules to the designated managers.established.



Finally, we are committed to respecting the business conduct standards of our Customers and Suppliers regarding protectionhealth and safety in the workplace.

## 7.6. Ethical Principles in the Protection and Safeguarding of the Environment

The protection and safeguarding of the environment is also an imperative that our Company has always pursued, aware that, also in this case, there is no success that can be considered such if its achievement causes damage to the environment, which instead must be fully sustainable with environmental protection.

Furthermore, we do not intend to acquire any competitive advantage over our competitors by skimping on economic resources infrastructure for the protection and protection of the environment.

Even for the environment, in recent years the relevant legislation and regulations have progressed a lot, but nothing is sufficient if we do not acquire firsthand the full awareness of adopting diligent behavior to protect the environment in whichwe operate.

Consequently, first of all we must respect the laws and regulations in force, looking at them not in a negative way, as if they were limitations on our free action, implementing what our Company has established for this purpose, and secondly, but no less importantly, increase our sensitivity to identify any situations at risk for the environment and act with the utmost attention and caution while waiting for them to be subject to adequate evaluation.

We therefore always remind ourselves and our colleagues to apply the established rules and to act with the utmost attention and to report new situations or situations that may compromise the full implementation of the rules to the designated managers.established.

Finally, we are committed to respecting the business conduct standards of our Customers and Suppliers regarding protectionand environmental protection.

## 7.7. Ethical Principles in Information Protection

Any type of information must be used appropriately and correctly and according to the purposes of the information itself and for the sole purposes for which it is received. We are required to respect and not use them improperly, especially if they areconfidential, regardless of who it concerns.

Therefore, we undertake not to disclose such information and to protect it also against access by unauthorized persons, assuming behavior and adopting all actions for the purpose envisaged by our regulations that comply with the laws and regulations in force regarding the protection and protection of information and personal data. This attention must be all the greater the more the information may contain data of a sensitive nature and financial and economic information.

These obligations continue even after we have terminated our collaboration relationship with our Company.

No personal gain or benefit to our Company should be sought through improper use of such information. No exception is foreseen in the application of this principle. Indeed, non-compliant behavior is severely punished, especially if this could undermine the reputation and credibility of our Company.

We are also obliged to safeguard the confidentiality of our Company's own information, as well as allwith whom we have a business relationship.



# 7.8. Ethical Principles in the Use of Our Company's Resources

We must act prudently in our use of Company property, so we must not waste or misuse our Company's resources.

Therefore, company resources must be used exclusively for the purposes for which they are made available, avoiding personal uses, unless authorized, and useless ones which end up producing waste and waste of energy and financial resources.

Particular attention must be paid to the use of IT equipment, avoiding any improper useoffending decorum and which may be unlawful.

#### 7.9. Additional Ethical Principles: Independence, Impartiality and Integrity

We are committed to ensuring implementation conformity assessment services behave independently, impartially and with integrity. A specific certification of independence, impartiality and integrity is signed by all staff involved in carrying out conformity assessment services.

Our Customers and Institutionsthey expect our behavior to be independent, as it is free from any type of conflict of interest, impartial, as it is not conditioned by any type of prejudice or preconception, but subject only to objectivity, neutrality and fairness, and integrity, as honest and rigorous. These must nourish the maximumtrust in us and must feel reassured in this sense through concrete behaviors that give real testimony to our independence, impartiality and integrity.

In this regard, we have examined the possible threats to the principles of independence, impartiality and integrity and have established the necessary behavioral rules and adopted the necessary measures that could reduce the incidence of such threats to a minimum, but we are convinced that we may be a more effective prevention and control system than your intellectual honesty, your professionalism and your awareness that the failure to comply with these principles represents significant damage to our Company and to yourselves. No derogation is permitted in the application of these principles.

Therefore, any situations that may interfere with or undermine the implementation of these principles must be addressed promptlycommunicated to their managers for appropriate actions and to intercept any negative consequences. This even in case of doubts.

Finally, no company manager must exert any type of pressure of any nature on staff that could compromise their independence, impartiality and integrity.

Sole Director Claudia Messa